BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

| September 1 | 6, 2004 | |
|----------------------------------|---------|---------------------------|
| IN RE: |) | |
| |) | DOCKET NO. |
| APPLICATION OF GARY D. ROBERTSON |) | 02-00495 |
| FOR AUTHORITY TO PROVIDE |) | |
| COCOT SERVICES IN TENNESSEE |) | Company ID: 128781 |

ORDER GRANTING CANCELLATION OF AUTHORITY TO PROVIDE CUSTOMER OWNED COIN OR COINLESS OPERATED TELEPHONE SERVICE

This matter came before Director Deborah Taylor Tate, Director Sara Kyle and Director Ron Jones of the Tennessee Regulatory Authority ("TRA"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on August 30, 2004. Gary D. Robertson (the "Company") originally filed its Application to provide Customer Owned Coin or Coinless Operated Telephone ("COCOT") service within the State of Tennessee on April 30, 2002. During a regularly scheduled Authority Conference held on June 11, 2002, the Directors found that the Company had met all the requirements of Tenn. Comp. R. & Regs. 1220-4-2-.43 through 1220-4-2-.45 to provide COCOT service in Tennessee. On August 6, 2004, the Company requested that the TRA cancel its authority to provide COCOT service in Tennessee. Based upon careful consideration of the record of this matter, the panel voted unanimously to cancel, by request, the authority of Gary D. Robertson to provide COCOT service in Tennessee.

IT IS SO ORDERED.

Deborah Taylor Tate, Director

Sara Kyle, Direct

Ron Jones, Direct